



**Note:** Banks and Building Societies may not accept Direct Debit instructions or some types of accounts.

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This Guarantee should be detached and retained by the payer.

This guarantee is offered by all banks and building societies that take part in the direct debit scheme.

The efficiency and security of the scheme is monitored by your own bank or building society.

If the amounts to be paid or the payment dates change HOPE FOUNTAIN INTERNATIONAL will notify you 15 working days in advance of your account being debited or as otherwise agreed.

If an error is made by HOPE FOUNTAIN INTERNATIONAL or your bank or building society you are guaranteed a full and immediate refund from your branch of the amount paid.

You can cancel a direct debit at any time by writing to your bank/building society. Please also send a copy of your letter to us.